## Planning for Civility in Your Large Course

Examples of incivilities	General best practices	Customized best practices for your course
Lack of student interest and participation	Find out what students know	
Coming to class unprepared  Demanding make-up exams/extensions	Clearly communicate expectations early	
Arriving late/leaving early		
Instructor appears distant/uncaring	Be accessible to students	
	Get to know students	
	Find out how the course is going for students (class pulse)	